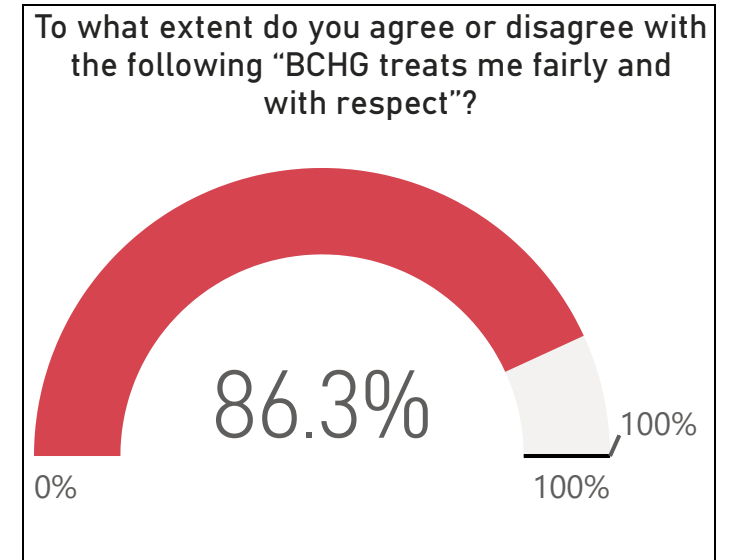
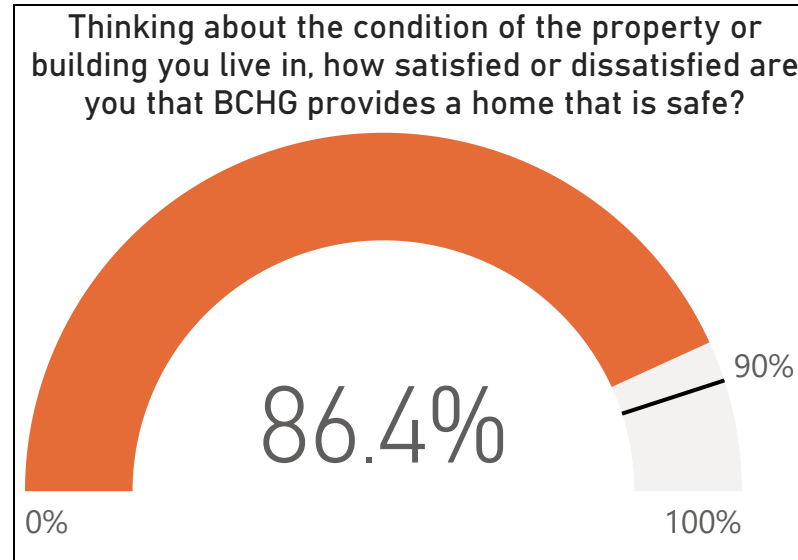
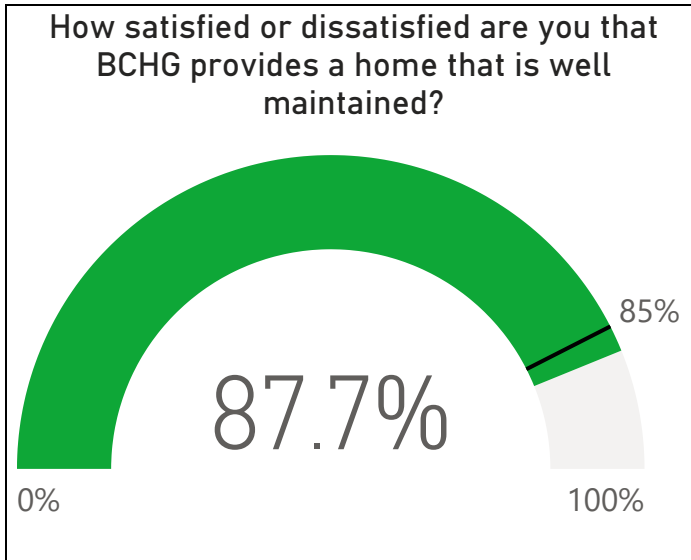
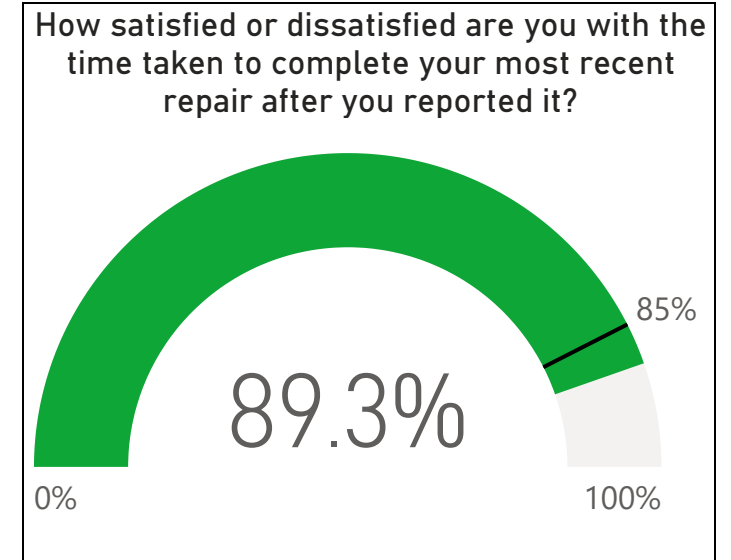
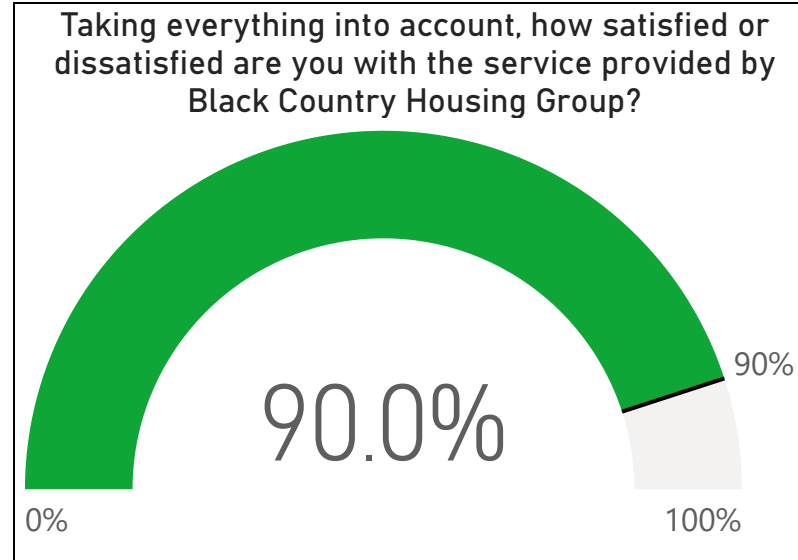
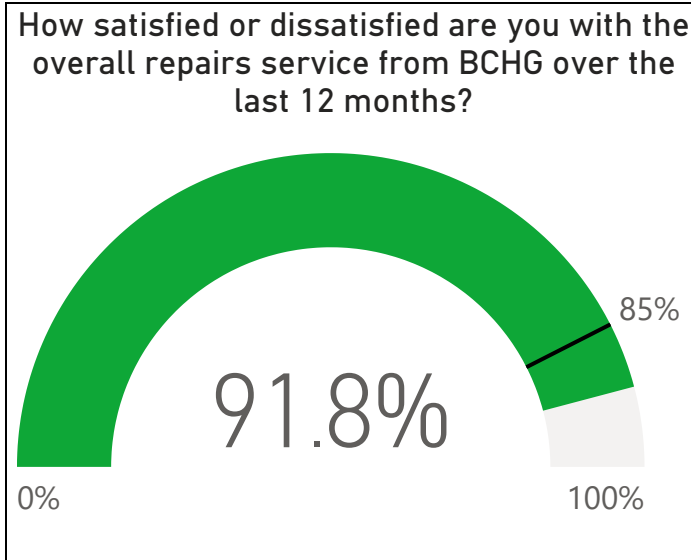




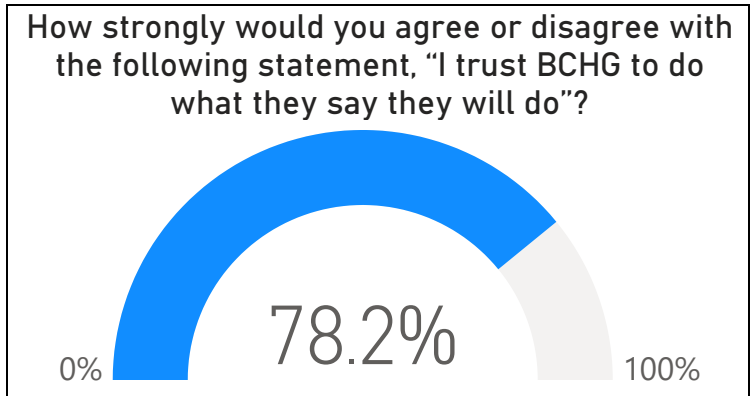
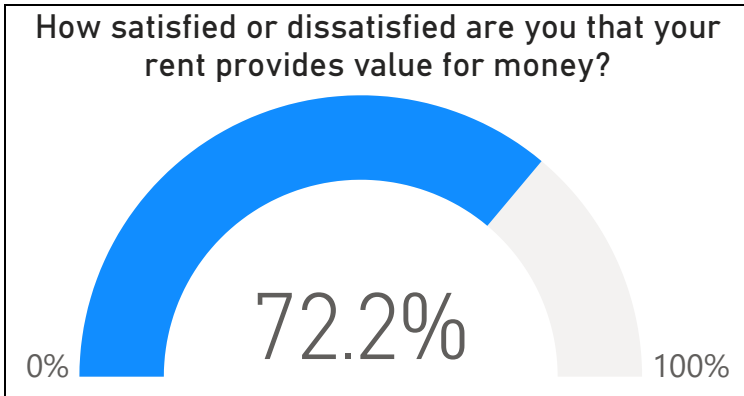
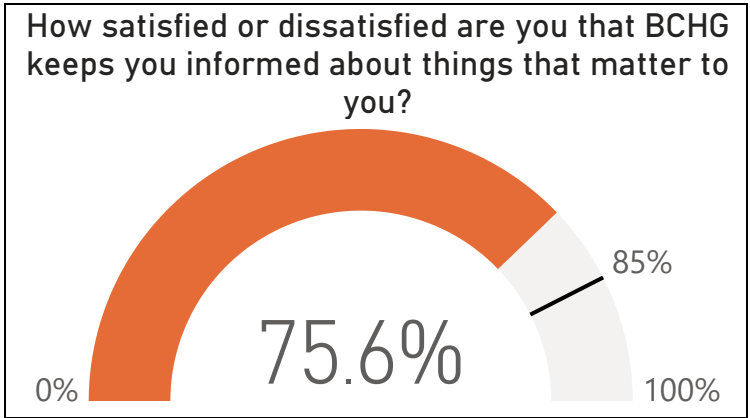
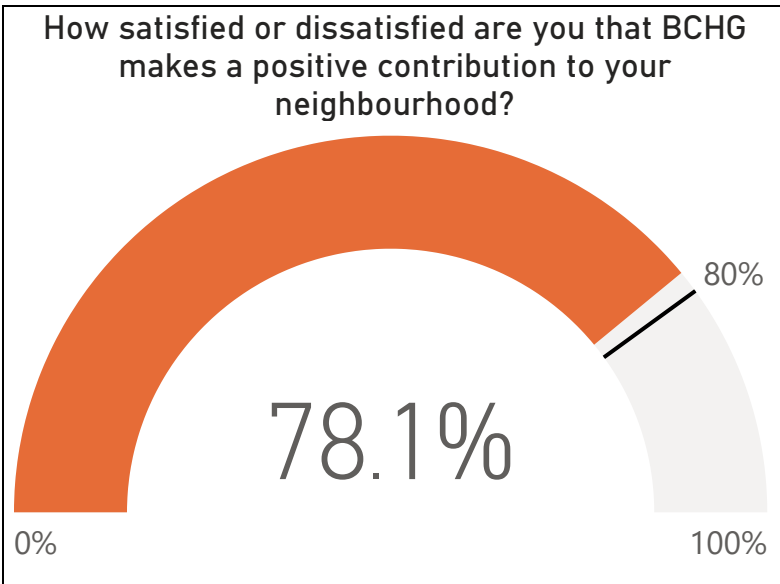
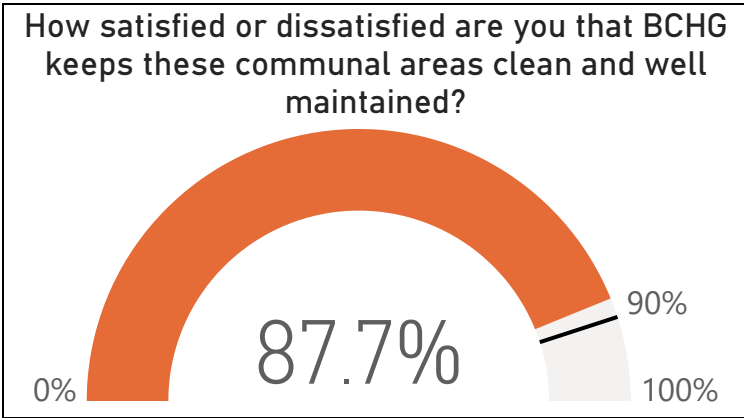
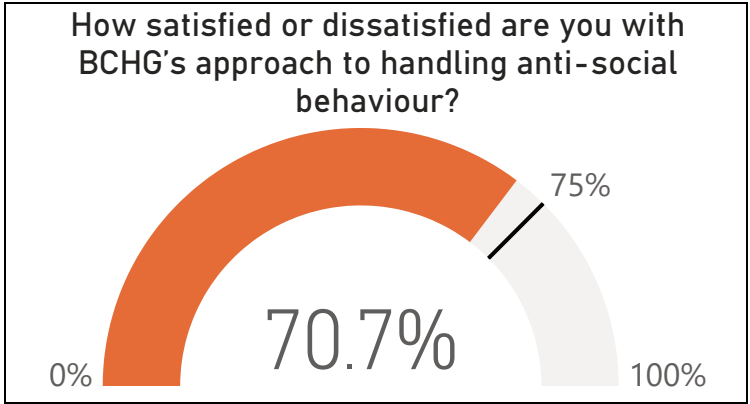
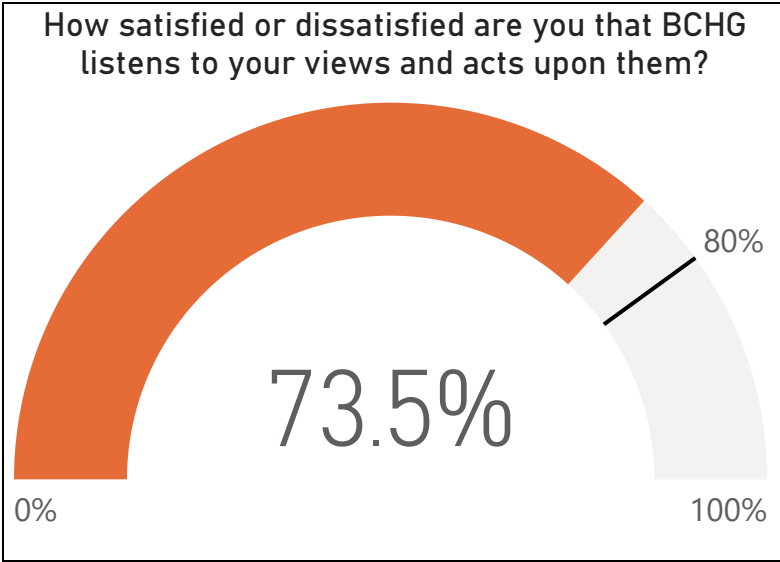
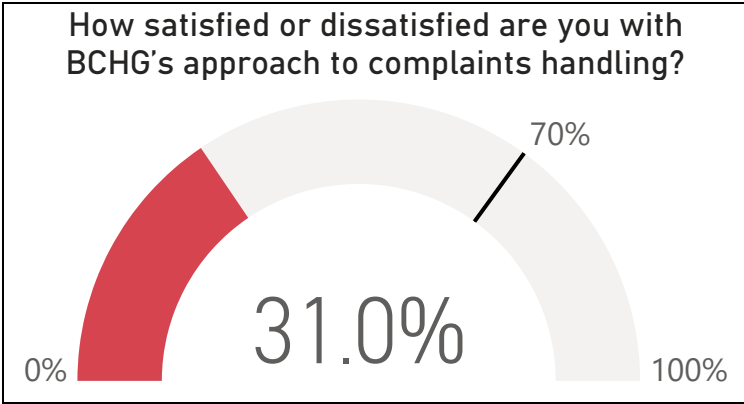
BCHG Satisfaction Survey Results Quarter 1





 Performance target met or exceeded


 Performance approaching target and within tolerance (within 10% for most indicators)

 Performance target not met



 Performance target not met

 Performance approaching target and within tolerance (within 10% of target for most indicators)

 No target set against this indicator