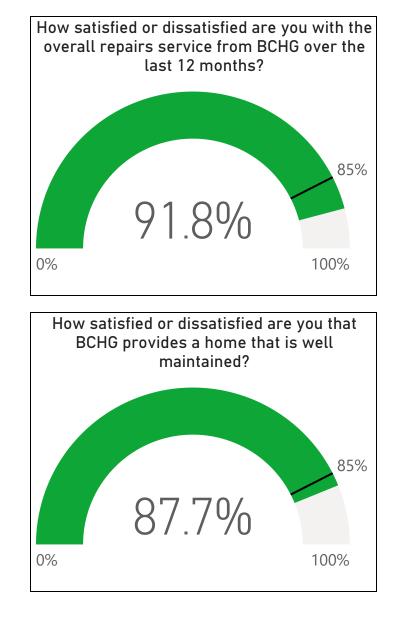
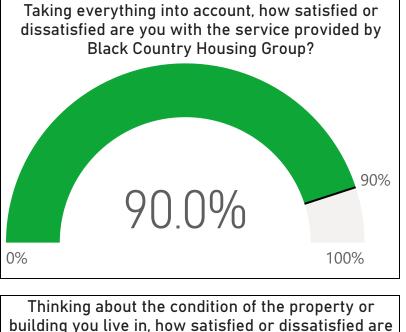
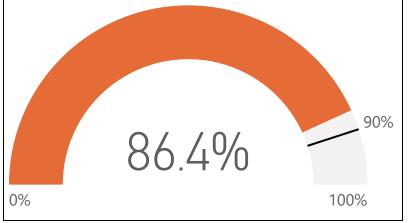
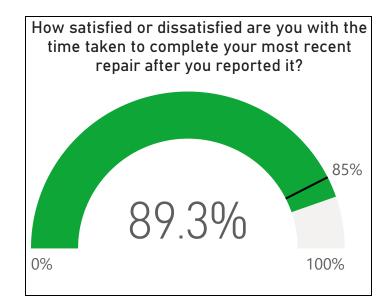
BCHG Satisfaction Survey Results Quarter 1



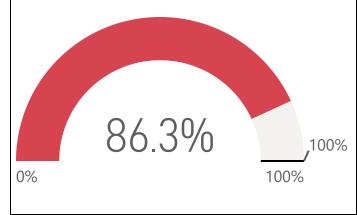


uilding you live in, how satisfied or dissatisfied are you that BCHG provides a home that is safe?



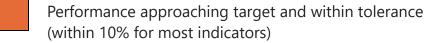


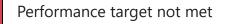
To what extent do you agree or disagree with the following "BCHG treats me fairly and with respect"?

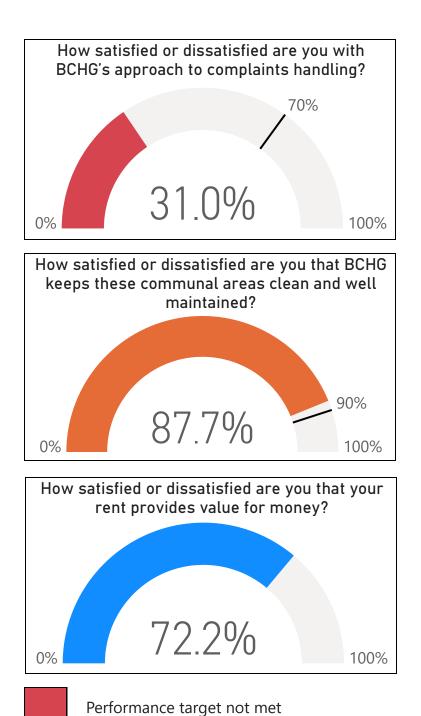


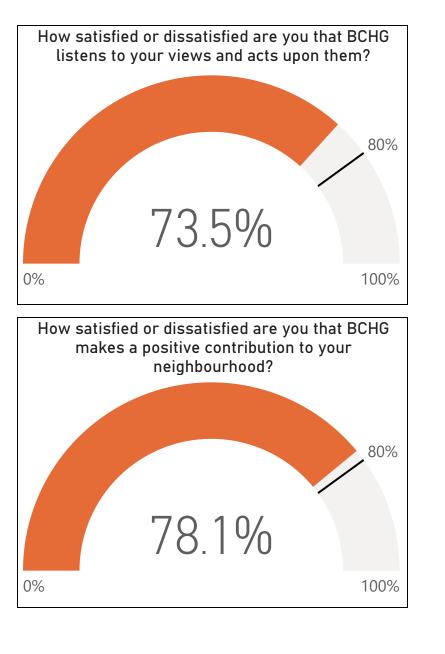


Performance target met or exceeded

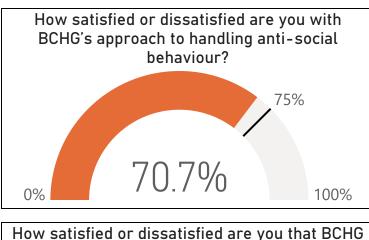


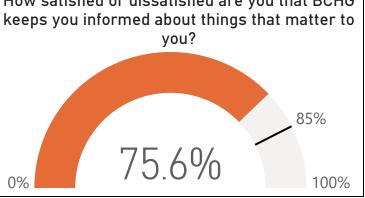


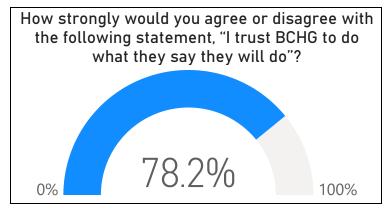




Performance approaching target and within tolerance (within 10% of target for most indicators)







No target set against this indicator